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| Altaf Hussain  SAP – Sr. Analyst, Architecture, Technical, Functional Lead |  | To work with complete sincerity towards building up a career in a growth oriented and leading-edge organization that recognizes and values individual contribution towards the smooth running of the organization. |
| **GET IN CONTACT:**  Mobile: +91 9561225053 |  |
| Email: [Hussain.altaf@gmail.com](mailto:Hussain.altaf@gmail.com)  **PERSONAL DETAILS:** Current Location: Pune Date of Birth: 06 Feb 1979 Gender: Male Marital Status: Married PAN: BDOPS0750R  **SOCIAL LINKS:** [www.linkedin.com/altafmh](http://www.linkedin.com/altafmh) |  |  |
| Experience |  | Education |
|  |  |  |
| Major skillsets in SAP BI/BODS with Technical and Function. SAP HANA Implementation with HANA Performance tuning and optimization.   * As an IT professional with over **10+ years of experience** including most recent position as IT Technical Data Lead management skill sets within an industry leading firm. * Problem solving Network Operation System, Administration, Database, Business Reporting application and tools. * With specializing in IT Infrastructure and application deployment. * Troubleshooting expertise who keeps up to date with the latest trends in the technology industries. * An effective communicator with excellent relationship building and interpersonal skills. * Team handling as per the business requirement. * Strong problem solving and coordination abilities. |  | * BSC IT (Computers) |
| Skills |
|  |
| Creativity  Leadership  Organization  Problem solving  Teamwork |
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**WORK EXPERIENCE**

**SAP Technical Specialist**  **Nov 2021 – till date**

**LTI - Larsen & Toubro Infotech**

**UAE, Abu Dubai – Onsite from Nov ‘21 – Oct ‘22**

**India, Pune – Offshore.**

* **Project 1**

AADC

* **Project 2**

ADDC

Major skillsets in SAP BI/BODS with Technical and Function. SAP HANA Modelling with HANA Performance tuning and optimization.

Task activities as per email and HPSM ticketing tool.

Handling alone ADDC and AADC SAP Environment.

**Technical Team Lead Jan 2021 to Nov 2021**

**HCL Technologies Ltd. -IOMC**

**India, Pune**

**Grade: L5, SAP ID 51964932**

**Project**

**Name: Ericsson**

**Responsibilities:**

SAP BI, SAP DS, HANA, SAP BW Linux OS. Team handling task assignments and technical Level 5 support to the client.

**SAP Project Lead Feb 2014 – Dec 2020**

**Mphasis Ltd India, Pune**

* **Project 1**

Name: HPIT

Team Size: 5

Period: Mar 2014 to Dec 2015

* **Project 2**

Name: Mondelez

Team Size: 5

Period: Jan 2015 to March 2016

* **Projects 3**

Name: Dr. Pepper and BMS

Team Size: 10-13

Period: March 2016 to July 2020  
**Responsibilities:**

• Provide systems engineering project management and 3rd level server support to network environment consisting of all DEV, STAG and PROD servers.

• Project Team lead consisted of the 10 members of the IT organization.

• Project Lead and team member for several infrastructure architecture projects including Migration/Upgrade, Business Solution, Blank and not usable data and important time load.

• Manage projects through all phases of the project life cycle including creation of charter with construction of project plans, control of scheduling and resolution of the project.

• Develop and implement new technical standards and procedures for server engineering team including change control process, meeting procedures and team building tactics.

• Engineer and implement a file archival solution for firm server infrastructure.

• Evaluate and design new virtual server infrastructure consisting of VMWARE Classes Server environment residing on HP blades connected to SAN with over 16TB capacity.

• Translated technical specification into detailed product requirements.

• Led communication with stakeholders regarding product goals and progress made.

• Change Management

• Requirements gathering

• Business Process Improvement

• Project cost planning

• Risk mitigation and management

• System Development Life Cycle (SDLC)

• MS project

• Strategic Planning

• Working as cloud administration on Microsoft Azure environments, involved in Azure ADConnect configuring virtual machines, Storage accounts and Azure resource groups.

• Strong Endpoint device support experience (i.e desktop computers, laptops, Surface hubs, Surface Pro)

• Owned the business relationship with Microsoft account team to ensure we are taking advantage of all of

Microsoft’s training, sales support and other offerings.

• Development, plan, management, implement, and fully document IT projects

• Identified improvements to IT documentation, network maps, processes/procedures, and tickets

• Managed and respond to escalated client inquiries

• Researched products and new technologies to increase efficiency of business and operations

• The escalation points for other IT Systems Engineers and Service Desk Engineers

• Keeping all tickets and projects updated and track time in a detailed format

**Senior Software Engineer Mar 2010 – July 2013**

**Seagate Technology, Inc. Malaysia, Penang**

**Responsibilities:**

BOBJ, APOS, BI- Tool, Appworx, WebLogic, Monitoring CPU Memory usage on BOBJ server with DeskI monitoring graph report with alert emails, SQL Script implementation, AIX, SunOS Maintenance and troubleshooting Business Objects Products, Informatica & Oracle. User Report issues via email or Remedy Incidents. BOBJ Server SiteScope alerts.

**Project Details:**

AIX, SunOS 6.1 and 5.9, CMS Servers clustered XIR2, XI3.1, Cluster WCA Apache Tomcat Servers ver5.5 and 6, Oracle 10g, WCA- Tomcat5.5, 6.0, WebLogic 10.0.02, AppWorx - Apps Manager 7.1, APOS Object Manager XIR2 and XI3.1, InfoScheduler R2 & XI3.1 and Informatica 9.0.1 PowerCenter Client.

US, Oklahoma Server Data Centre

Up Gradation of XI3.1 Fix Pack and Service Patches deployment, configuration and maintenance. Publish jsp files for OpenDocument, Apache Server httpd configuration. Production, Development and Staging Environment HP Monitoring Tools server alerts troubleshooting to resolve the error. Knowledge transferred Team on BOBJ XI3.1 architecture and environment. Good Teamwork with suggestions. Able to handle UNIX commands, cronjob, shell script, Apache Tomcat server, Dummy Reports test. Object Report Promotion & InfoScheduler with APOS BI tool.

WebLogic 10.0.0.2 installation and configuration at OKC Servers clustered Dev Secondary server staging and production environment.

• Setting up Business Objects development, UAT and production environment.

• Creation of universe connections.

• Report migration using Import Wizard.

• Adhoc tasks on .jsp files deployment in Infoview through Weblogic server/Linux Interfaces.

• Trouble shooting technical issues.

• Server maintenance and activities in UNIX

• Monitoring User request using Team track.

• Trouble shooting technical issues.

• Extracting details from Remedy Ticketing tool.

• Understanding of hot and cold backup planning.

• Familiarity with real time data synchronization.

• With problem-solving and good analytical skills.

• Able to work with multiple groups to resolve data issues.

• Performance Management: Trace files, kill the process, Informatica Console, Full File System, Stop & Start Server, Log Files and trace file, Memory Leak.

**Senior BO Escalation Engineer Mar 2007 – Nov 2009**

**KPIT Cummins Infosystems Ltd., Pune**

**Responsibilities:**

Deployment, Administrator, Authentication, Configuring, Migration, Maintaining and troubleshooting Business Objects Products.

Installed and configured Business Objects XIR2 on Win 2003 Server, Red Hat Linux.

Crystal Enterprise 10, BusinessObjects Enterprise Architecture XI R1/R2 (Include BO Edge XI R1/R2, Crystal Reports Server), BusinessObjects Enterprise Architecture 3.0/3.1(Include BO Edge 3.0/3.1)

• Client Product

1. Designer (XIR1/XIR2/3.0/3.1)

2. Import Wizard

3. Publishing Wizard

4. Security Viewer

5. APOS (third party scheduler)

6. Query Builder

• Reporting Product

1. Crystal Report XIR1/XIR2

2. Crystal Report 2008 V0/V1

3. WebI Rich Client(3.0/3.1)

4. Desktop Intelligence (XIR1/XIR2/3.0/3.1)

Product

Business Objects Enterprise XI R1/R2/R3.0/R3.1, Crystal Report Designer XI R1/R2/2008, Web Intelligence XI R1/R2/R3.0/R3.1, Desktop Intelligence XI R1/R2/R3.0/R3.1, Business View Manager, Import Wizard and Query Builder.

Operating System

Microsoft Windows 2003 Server, RedHat Enterprise Linux, Solaris, UNIX /AIX / HP/ SUN SOLARIS environment.

Authentication:

- All LDAP issues

- All AD issues

- All Login issues

- All issues around SSO, SSL etc (all issues where SSL is used for authentication)

- All issues around SSO, SSL (for authentication)

- Configuration/Troubleshooting of WCA’s with BO .NET, Apache Tomcat, Siteminder, WebLogic, WebSphere

I do hereby declare that the particulars of information and facts stated herein above are true and correct to the best of my knowledge and belief.

**Date: Aug 2023**